Boards of Commissioners Update

December 2020

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Boards of Commissioners Update – December 2020

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FRESNO HOUSING — QUALITY HOUSING · VIBRANT COMMUNITIES · ENGAGED RESIDENTS

BOARD UPDATE

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TO: Boards of Commissioners
Fresno Housing Authority

DATE: December 9, 2020

AUTHOR: Angie Nguyen

FROM: Preston Prince, CEO/Executive Director

SUBJECT: Update on Supports to Residents during COVID-19 Pandemic

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The COVID-19 pandemic created an opportunity for the Fresno Housing team to provide supports to residents in non-traditional formats. Housing Programs and Resident Services staff have been nimble in adjusting to the changing landscape of resident needs, protocols, funding and other opportunities. Staff have supported each other in distributing information, creating safe environments, and communication with residents and partners.

Below are some examples of the ongoing supports that the Fresno Housing team have provided to residents outside the norm.

– Virtual Learning
  - Hubs have been set up in compliance with CDC guidelines within several properties to provide in-person education supports to residents in either/both school hours and/or after-school educational supports. These are facilitated by contracted service providers such as California Teaching Fellows and/or Boys & Girls Club staff.
  - Program staff maintain communication with families and school administrators to understand the changing needs of children doing distance learning. Access to internet, computer equipment, and school supplies are continuously evaluated to help address the households' needs. Partnerships continue to evolve and expand as we all learn and identify needs. For more information, please refer to the Board update memo on Broadband included in this month's Board Update.
  - Workshops, resource events, and holiday activities moved to virtual environments. A virtual conference for residents is planned for late January/early February 2021.
  - In an effort to maintain some continuity and normalcy for our young residents, the Summer Tech Camp was successfully held in July. The virtual setting encouraged youth who in years past would not have considered participating. Some were returning students and others

were new but the virtual platform was certainly a new experience for all, including the Fresno Housing team! Some testimonials:

  - "I'd like to say thank you to all of you guys, and I had a lot of fun these last two weeks, and learning coding and filming was so much fun. It was something I always had my attention, but I never really got into it until this summer when I got the opportunity to take this course. I really appreciate it and thank you all." – young HCV Resident, Pinedale
  - "I'd like to thank you (Marcella), Jason and Kyle and your entire team for this experience! You all truly have a heart of a teacher. You were so patient and always willing to help. My daughter Kiana is super shy, and she came out of her bubble. She had a great experience. As a parent, I appreciate you very much!" – Parent of young HMD Resident, Granada Commons#

– Food Distribution

- Program staff coordinate the delivery of food essentials on a rotating schedule to both city & county residents. This includes a partnership with United Way and Amazon to reach HCV families. While priority is given to elderly households, some efforts serve households with children and/or the farmworker community. Workshops, resource events, and holiday activities moved to virtual environments.

– COVID-19 Related Information

- Staff obtain educational and resource materials that inform residents on COVID-19 testing sites and updates regarding State Orders and or safety protocols.
- Partnerships have been established with organizations who help educate people about their rights as they relate to housing, education, and employment when directly impacted by COVID-19.
- Details are still being worked out with Central California Legal Services on a partnership to help educate residents and landlords on the eviction moratorium. This should launch in January.

- Wellness

- Centro La Familia provides a monthly wellness group that focuses on mental health. They also make themselves available for one-on-one appointments as needs arise. Some resident testimonials:
  - "I enjoy this group because I feel like I am not alone facing basic life issues. I have someone I can talk to and relate to while not feeling judged. I like how the staff presents the topics and give good relatable examples and coping methods

and are approachable and open to any questions. I also like how it is offered through Zoom and I don't have to worry about finding a babysitter. This group has helped me learn new ways to deal of my mental health" – HCV Resident

  - "Attending this group helped me identify and get connected to the mental health services I need. The staff is very friendly and full of information. I like this group." –HMD Resident

- Several physical fitness classes are offered virtually. These consist of exercises such as Zumba, Yoga, Meditation and/or resistance training techniques that can be done in the comfort of their own home.

The services fluctuate depending on the needs and/or requests by residents. The residents seem to have taken well to virtual environments and staff have seen an increase in participation. We anticipate increased participation as we launch our new agency website which will have centralized calendars for the various services available. The team continues to explore popular platforms and use of technology to reach our residents but also seek ways to continue in-person services, when appropriate and safe.

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TO: Boards of Commissioners
Fresno Housing Authority

DATE: December 9, 2020

AUTHOR: Aurora Ibarra

FROM: Preston Prince, CEO/Executive Director

SUBJECT: Update on 2020 Leasing and Housing Assistance Payments for the Housing Choice Voucher (HCV) Program

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Executive Summary

The purpose of this memo is to update the Boards of Commissioners on October Housing Assistance Payments (HAP) and leasing activities, and projections for the remainder of 2020.

Leasing Update

With the availability of CARES Act funding for the HCV program, staff continue to strategize implementing eligible uses of funds to increase and facilitate leasing during the pandemic. Some strategies explored include landlord incentives, housing navigation, and housing retention services. As part of that strategy, staff conducted an analysis of HAP expenses and subsequently increased the payment standards for all bedroom sizes, to better align with fair market rents and provide additional purchasing power, particularly for those familes currently searching for housing.

Staff are reviewing applicant files submitted through the Rent Cafe intake system and issuing vouchers remotely, allowing for reasonable accommodation requests. Applicants continue to view video briefings online, and meet with FH Staff for phone briefings, as needed. Extensions on search timelines for families who currently hold a voucher are granted to mitigate some of the challenges families may be experiencing related to COVID-19. The department also continues its landlord outreach strategies to recruit potential landlords who would provide leasing opportunities for our families.

City HCV

HAP expenditures for the month of October are projected to be $4,226,858 with a HAP utilization rate for the month of October of 98.1%. The overall projected HAP utilization rate is 97.6%, which would earn the Agency maximum points for leasing under SEMAP. As part of COVID waivers granted to PHAs across the nation, HUD informed our agency that we could use 2019 SEMAP score for the 2020 reporting year (which was High Performer) due to pandemic related delays and we elected to do so. Staff continues to use the SEMAP scoring factors as a guide to self-monitor program performance.

Voucher utilization for the month of October was 96.9% with an overall projected voucher utilization for CY 2020 of 98%.

County HCV

HAP expenditures for the month of October are projected to be $3,296,955 with a HAP utilization rate for the month of October of 99.6%. The overall projected HAP utilization rate is 98.3%, which would earn the Agency maximum points for leasing under SEMAP. HUD informed our agency that we could use 2019 SEMAP score for the 2020 reporting year (which was High Performer) due to pandemic related delays and we agreed to do so. Staff continues to use the SEMAP scoring factors as a guiding tool to self-monitor program performance.

Voucher utilization for the month of October was 96.7% with an overall projected voucher utilization for CY 2020 of 97.1%.

	Core	Real Estate Development	Housing Choice Voucher	Resident Empowerment	Homeless Initiatives	Housing Management	Total 2020 Budget	Core	Real Estate Development	Housing Choice Voucher	Resident Empowerment	Homeless Initiatives	Housing Management	2020 Projected Results	$ Variance	%Variance
NET TENANT INCOME	-	-	-	-		7,835,391	7,835,391	-	-	-	-	-	8,144,486	8,144,486	309,094	4%
TOTAL INTEREST INCOME	90,000	800,000	-	-	-	-	890,000	57,557	500,000	1,567	-	-	-	559,124	(330,876)	-36%
TOTAL OTHER INCOME	950,000	170,000	800	704,346	195,086	402,867	2,423,099	495,789	268,138	2,499	722,833	214,665	758,111	2,462,036	38,937	2%
TOTAL ADMIN & MANAGEMENT FEE INCOME	8,539,951	80,000	-	-	-	-	8,619,951	8,514,927	11,117	-	-	-	-	8,526,044	(93,907)	-1%
TOTAL DEVELOPER FEE INCOME	-	5,903,245	-	-	-	-	5,903,245	-	5,425,969	-	-	-	-	5,425,969	(477,276)	-9%
TOTAL HUD GRANT INCOME	-	-	9,909,331	575,916	2,808,090	4,314,643	17,607,980	-	-	10,257,237	219,712	1,718,850	4,300,662	16,496,461	(1,111,520)	-8%
TOTAL OTHER GRANT INCOME	-	-	50,000	-	83,025	1,290,191	1,423,216	-	-	21,449	1,423	675,089	1,126,044	1,824,004	400,788	13%
TOTAL INCOME	9,579,951	6,953,245	9,960,131	1,280,262	3,086,201	13,843,092	44,702,882	9,068,273	6,205,224	10,282,752	943,968	2,608,604	14,329,302	43,438,122	(1,264,760)	-3%
TOTAL PAYROLL EXPENSES	7,457,856	1,669,232	6,145,105	1,217,801	720,216	3,079,029	20,289,239	6,444,124	1,769,816	5,256,504	1,043,401	613,088	2,826,733	17,953,667	(2,335,572)	-14%
TOTAL ADMINISTRATIVE EXPENSES	3,697,510	1,122,042	4,367,866	331,834	419,254	2,213,899	12,152,405	3,301,249	896,125	4,061,523	238,353	405,088	2,353,393	11,255,731	(896,674)	-7%
TOTAL TENANT SERVICES EXPENSES	50,504	5,000	-	335,620	2,439,578	338,222	3,168,924	40,876	1,250	85	25,000	2,285,437	237,805	2,590,452	(578,472)	-33%
TOTAL UTILITY EXPENSES	172,145	-	-	-	-	2,120,178	2,292,323	172,129	-	87,646	-	-	2,175,471	2,435,246	142,924	6%
TOTAL MAINTENANCE EXPENSES	459,118	5,000	81,969	5,600	4,420	2,899,664	3,455,771	593,447	40,770	135,449	12,533	8,869	2,977,197	3,768,266	312,495	12%
TOTAL TAXES & INSURANCE EXPENSES	40,364	15,100	7,353	-	-	524,416	587,233	39,326	11,041	7,208	1,717	-	512,709	572,001	(15,232)	-4%
TOTAL EXPENSES	11,877,497	2,816,374	10,602,293	1,890,855	3,583,468	11,175,408	41,945,895	10,591,152	2,719,003	9,548,415	1,321,004	3,312,482	11,083,308	38,575,363	(3,370,532)	-9%
NET OPERATING INCOME	(2,297,546)	4,136,871	(642,162)	(610,593)	(497,267)	2,667,684	2,756,987	(1,522,879)	3,486,221	734,337	(377,036)	(703,878)	3,245,994	4,862,759	2,105,772	55%
TOTAL NON-OPERATING EXPENSES	-		-	-	-	1,951,123	1,951,123	-	-	-	-	-	1,628,476	1,628,476	(322,647)	-18%
NET INCOME	(2,297,546)	4,136,871	(642,162)	(610,593)	(497,267)	716,562	805,865	(1,522,879)	3,486,221	734,337	(377,036)	(703,878)	1,617,518	3,234,282	2,428,417	118%
UNRESTRICTED NET INCOME	(2,297,546)	3,497,921	(642,162)	(610,593)	(497,267)	534,774	(14,873)	(1,522,879)	3,341,447	-	(377,036)	(703,878)	659,742	1,397,396	1,412,269	-439%

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TO: Boards of Commissioners
Fresno Housing Authority

DATE: December 9, 2020

AUTHOR: Emily De La Guerra

FROM: Preston Prince, CEO/Executive Director

SUBJECT: Fresno Housing Operating Budget: 2020 Year-End Projections

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Executive Summary

The purpose of this update is to present information to the Boards of Commissioners regarding year-end financial projections for 2020. Staff presented a summary of year-end projections at the November meeting of the Boards of Commissioners and is providing additional details and commentary on those projections in this Board Update.

Below is a summary of the approved 2020 Operating Budget and the 2020 Year-End Financial Projections. These projections were made based on the accounting records as of September 30, 2020 with adjustments made based on historical trends and known variable expenses.

The 2020 Operating Budget was approved by the Boards of Commissioners in December 2019 with total revenues of $44.7 million, total operating expenses of $41.9 million, net income of $806 thousand, and the utilization of $15 thousand dollars of unrestricted reserves. Based on internal projections, staff believes that FH will end the year better than budgeted with $3.2 million in net income, adding approximately $1.4 million to unrestricted operating reserves. This is mainly due to expense reductions across the Agency as the COVID-19 pandemic has caused significant shifts in our operational plans and capabilities. Below is additional information on these projections including a summary of major variances in revenues and expenses.

	Fresno Housing Authority	
OPERATING BUDGET	**2020 Budget**	**2020 Projections**
TOTAL INCOME	44,702,882	43,438,122
TOTAL EXPENSES	41,945,895	38,575,363
NET OPERATING INCOME	**2,756,987**	**4,862,759**
TOTAL NON-OPERATING EXPENSES	1,951,123	1,628,476
NET INCOME	**805,865**	**3,234,283**
UNRESTRICTED NET INCOME	**(14,873)**	**1,397,396**

2020 Financial Projections

Overall, FH is projecting a 3% reduction in income for 2020 and a 9% reduction in expenses, as compared to the 2020 budget.

Projected revenue variances are mainly attributable to timing delays in Developer Fees for the Real Estate Development department, a reduction in Admin & Management Fee Income in Core and decreased Grant Income for our Homeless Initiatives. Budgeted Developer Fees not received in 2020 will be received in 2021 and are included in the 2021 Operating Budget. Additionally, the budget effect of the income reductions in Core and Homeless Initiatives are financially neutral, since the revenue is based on actual expenses incurred. These revenue variances in Real Estate Development, Core and Homeless Initiatives are slightly offset by increased income in the Housing Choice Voucher and Housing Management divisions due to higher than budgeted federal funding and leasing activities.

Projected expense variances are primarily due to reduced Payroll expenses, which represents about 70% of the total variance from the approved 2020 Budget. Due to the COVID pandemic, there have been delays in hiring new positions and backfilling replacement positions. Administrative Expenses will be approximately $900 thousand lower than budgeted in the areas of IT Services, Professional & Consulting Fees and Administrative Contract. Tenant Services Expenses will also be lower than budgeted for Homeless Initiatives. If these dollars remain unspent, they can roll over into the next grant period.

Because of these variances in revenue and expenses, FH expects to end 2020 with $3.2 million in net operating income and projects to add approximately $1.4 million to the Agency's unrestricted operating reserves.

	Core	Real Estate Development	Housing Choice Voucher	Resident Empowerment	Homeless Initiatives	Housing Management	2020 Projected Results
NET TENANT INCOME	-	-	-	-	-	8,144,486	8,144,486
TOTAL INTEREST INCOME	57,557	500,000	1,567	-	-	-	559,124
TOTAL OTHER INCOME	495,789	268,138	2,499	722,833	214,665	758,111	2,462,036
TOTAL ADMIN & MANAGEMENT FEE INCOME	8,514,927	11,117	-	-	-	-	8,526,044
TOTAL DEVELOPER FEE INCOME	-	5,425,969	-	-	-	-	5,425,969
TOTAL HUD GRANT INCOME	-	-	10,257,237	219,712	1,718,850	4,300,662	16,496,461
TOTAL OTHER GRANT INCOME	-	-	21,449	1,423	675,089	1,126,044	1,824,004
TOTAL INCOME	9,068,273	6,205,224	10,282,752	943,968	2,608,604	14,329,302	43,438,122
TOTAL PAYROLL EXPENSES	6,444,124	1,769,816	5,256,504	1,043,401	613,088	2,826,733	17,953,667
TOTAL ADMINISTRATIVE EXPENSES	3,301,249	896,125	4,061,523	238,353	405,088	2,353,393	11,255,731
TOTAL TENANT SERVICES EXPENSES	40,876	1,250	85	25,000	2,285,437	237,805	2,590,452
TOTAL UTILITY EXPENSES	172,129	-	87,646	-	-	2,175,471	2,435,246
TOTAL MAINTENANCE EXPENSES	593,447	40,770	135,449	12,533	8,869	2,977,197	3,768,266
TOTAL TAXES & INSURANCE EXPENSES	39,326	11,041	7,208	1,717	-	512,709	572,001
TOTAL EXPENSES	10,591,152	2,719,003	9,548,415	1,321,004	3,312,482	11,083,308	38,575,363
NET OPERATING INCOME	(1,522,879)	3,486,221	734,337	(377,036)	(703,878)	3,245,994	4,862,759
TOTAL NON-OPERATING EXPENSES	-	-	-	-	-	1,628,476	1,628,476
NET INCOME	(1,522,879)	3,486,221	734,337	(377,036)	(703,878)	1,617,518	3,234,282
UNRESTRICTED NET INCOME	(1,522,879)	3,341,447	-	(377,036)	(703,878)	659,742	1,397,396

Background Information

The 2020 Operating Budget was approved by the Boards of Commissioners in December 2019 with total revenues of $44.7 million, total operating expenses of $41.9 million, net income of $80 thousand, and the usage of $15 thousand dollars of unrestricted reserves.

The attached financial report shows the consolidation of all Agency operational budgets combined into six divisions. In order to increase transparency and further streamline reporting, staff have changed the budget reporting structure to now combine Instrumentalities (Inst) and Real Estate Development (RED) into one division (RED), split Resident Empowerment Services (RES) and Homeless Initiatives (HI) into two separate divisions and combine Housing Management (HSM) and Unrestricted Properties (UP) into a single division (HSM).

HCV Leasing and Spending Projection

CA006 Two-Year Voucher Forecasting Summary

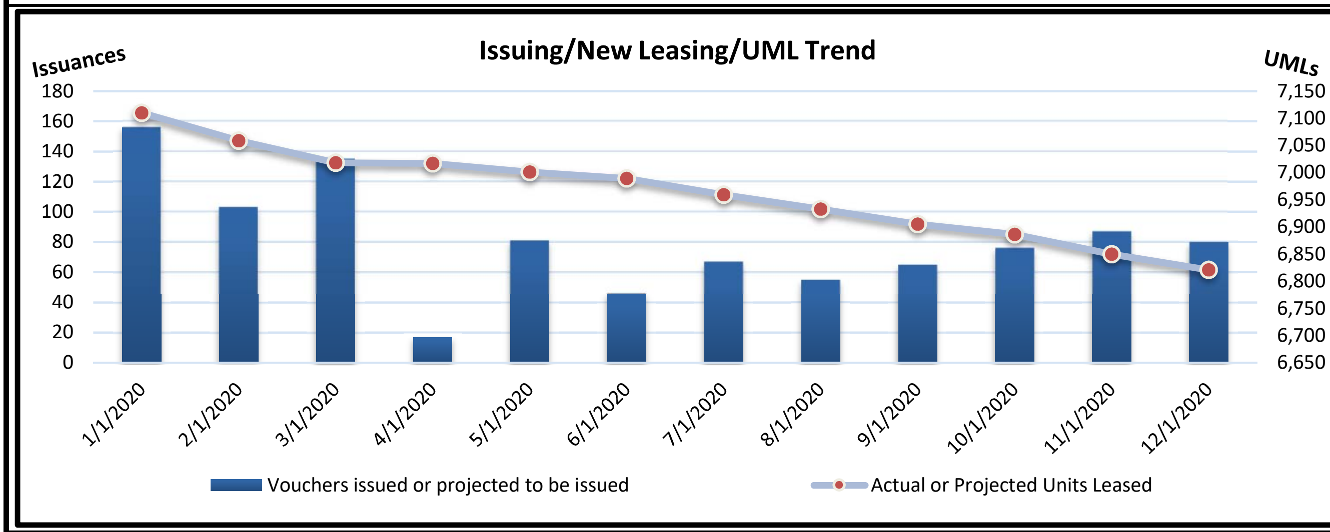
12/7/2020

Prepared for:	City Board of Commissioners	Prepared by:	Housing Choice Department

Using the Housing Choice Voucher (HCV) Two-Year Tool, which allows a user to examine a PHA's voucher program under a variety of leasing, per-unit cost (PUC), and other key program scenarios, the attached tool estimates the program to end the current year with $1,156,860, or 2% of budget authority. This scenario relies upon the following key variables:

Success Rate	Attrition Rate	Time from Issuance to HAP Effective Date	
(How many issued vouchers will go to HAP)	(What percent of partipants annually leave)	(How fast do successful issuances lease up)	
55%	7.8%	Leased in	Percent
		0-30 Days	8%
2020 PUC		31-60 Days	25%
(Average monthly cost of a voucher - 2020)		61-90 Days	20%
$606		91-120 Days	16%
		121-150 Days	31%

Please see the below graph, which shows issued vouchers and associated leasing, as well as the total program UMLs, which takes into account program attrition:



The City Program had no HAP offset this year. Additionally, the higher of this year's leased units (98.0%) or dollars (97.6%) is 98.0%, indicating full leasing indicator points in SEMAP. This estimate has been adjusted for VASH.

CA006 Summary

HAP expenditures for October are projected to be $4,226,858 with a monthly HAP utilization rate of 98.1%. Voucher utilization for the month of October was 96.9% with an overall projected voucher utilization rate for CY 2020 of 98%. These utilization rates have been adjusted for VASH.

HCV Leasing and Spending Projection

CA028 Two-Year Voucher Forecasting Summary

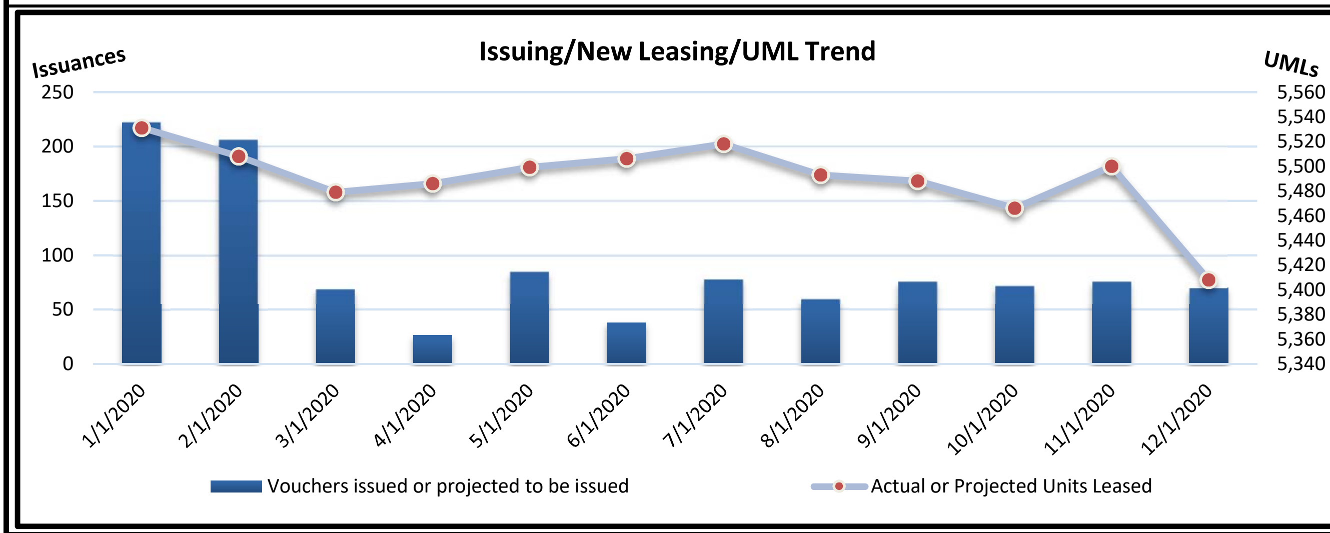
12/7/2020

Prepared for:	County Board of Commissioners	Prepared by:	Housing Choice Department

Using the Housing Choice Voucher (HCV) Two-Year Tool, which allows a user to examine a PHA's voucher program under a variety of leasing, per-unit cost (PUC), and other key program scenarios, the attached tool estimates the program to end the current year with $668,653, or 1.7% of budget authority. This scenario relies upon the following key variables:

Success Rate	Attrition Rate	Time from Issuance to HAP Effective Date	
(How many issued vouchers will go to HAP)	(What percent of partipants annually leave)	(How fast do successful issuances lease up)	
55%	7.3%	Leased in	Percent
		0-30 Days	8%
2020 PUC		31-60 Days	25%
(Average monthly cost of a voucher - 2020)		61-90 Days	20%
$593		91-120 Days	16%
		121-150 Days	31%

Please see the below graph, which shows issued vouchers and associated leasing, as well as the total program UMLs, which takes into account program attrition:



The County Program had no HAP offset this year. Additionally, the higher of this year's leased units (97.1%) or dollars (98.3%) is 98.3%, indicating full leasing indicator points in SEMAP. This is an estimate.

CA028 Summary

HAP expenditures for October are projected to be $3,296,955 with a monthly HAP utilization rate of 99.6%. Current voucher utilization for the month of October was 96.7% with an overall projected voucher utilization rate for CY 2020 of 97.1%.

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TO: Boards of Commissioners
Fresno Housing Authority

DATE: December 9, 2020

AUTHOR: Bobby Coulter

FROM: Preston Prince, CEO/Executive Director

SUBJECT: Update on Broadband and Internet Connectivity Related Activities

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The purpose of this memo is to provide an update on Fresno Housing's efforts around Broadband and Internet connectivity to narrow the Digital Divide.

Fresno Housing Internet Access Initiatives

Since 2010, Fresno Housing has been prioritizing digital access through three major initiatives:

1. Providing free, property-wide wi-fi utilizing grant funding
2. Ensuring all families who live in an FH property have access to low-cost, high-speed internet in their home
3. Increasing access to community building wi-fi and computer labs in at FH properties

Since 2015, FH has installed free, property-wide wi-fi in the homes of approximately 550 families by leveraging California Public Utilities Commission (CPUC) grant funding and partnering with an Internet Service Provider based out of Fresno. The Agency has five projects in the pipeline with an estimated completion date of early 2021. These five projects will connect an additional 325 families throughout the county, for a total of 875 FH residents who will have access to free internet in their homes. While this model is ideal, it is expensive and time intensive, as a 100-unit property costs an average of $60,000, takes twelve months to complete, and the equipment only lasts about five years. Furthermore, the previously utilized CPUC grant is no longer available, however, FH continues to explore other grant programs that may fit our needs. See below for a summary of properties, locations and number of households served under this initiative.

Property Name	Location	In Service Date	Units
Viking Village	East Fresno	2016	42
Parc Grove Commons	Central Fresno	2016	363
Pacific Gardens	Southeast Fresno	2018	56
Inyo Terrace	Southeast Fresno	2018	44
El Cortez	East Fresno	2018	48
Villa Del Mar	Central Fresno	2021 Pipeline	48
Maldonado Migrant Center	Firebaugh	2021 Pipeline	64
Yosemite Village	Southwest Fresno	2021 Pipeline	69
Dayton Square	East Fresno	2021 Pipeline	66
Brierwood Court	Northwest Fresno	2021 Pipeline	75
Total			**875**

As a secondary option to property-based wi-fi, FH has connected over 800 families who live at a FH property to low-cost internet offerings from Comcast and AT&T. This service normally costs approximately $10/month and provides quality, high-speed internet for income-eligible families. Housing Choice Voucher participants are eligible for this service; however, internet providers do no share data on HCV families nor the location of where families are accessing the service.

Thirdly, in the midst of COVID-19, FH has developed a solution to utilize existing community room internet circuits to amplify wi-fi to common spaces outside the community room to meet the needs of distant learning. With limited funding available and property-wide wi-fi projects averaging 12 months to complete, staff worked to amplify the signal at each of the below properties to reach beyond the office and community room and into outdoor spaces where students could connect in an environment that where CDC guidelines, such as social distancing, were followed. Staff completed the extension of all seventeen networks before the start of the 2020-2021 school year.

Property Name	Location	Units
Cedar Courts / Cedar Heights	East Fresno	163
CityView @ Van Ness	Downtown Fresno	45
Cueva de Oso @ William Shockley Plaza	Selma	48
Fairview Heights Terrace	Southwest Fresno	74
Fénix @ Calaveras	Downtown Fresno	22
Granada Commons	Kerman	51
Kuffel Terrace/ Mountain View	Orange Cove	60
Legacy Commons	Southwest Fresno	128
Magnolia Commons @ Magill Plaza	Fowler	60
Mariposa Commons	Southwest Fresno	40
Oak Grove Commons	Parlier	56
Orchard Apartments	Parlier	41
Parc Grove Commons	Central Fresno	363

Paseo 55	Reedley	55
Rios Terrace	Mendota	64
Viking Village	East Fresno	40
Yosemite Village	Southwest Fresno	69
Total		**1,379**

In total, FH has provided 3,054 households with free or low-cost internet service through these various initiatives, which is approximately 17% of the total FH households

Ongoing Challenges

Although there have been several successes, there is still much work to do in our community around digital access and inclusion. The biggest challenges for FH and others are in Southwest Fresno and rural communities across Fresno County. A historical disinvestment in these areas means that the infrastructure needed to provide high-speed broadband is not available, and the capital investment needed to extend into these has not been prioritized by municipal leaders or Internet Service Providers. However, staff remains optimistic given the increased number of proposed broadband-focused legislation, such as "Broadband-for-All".

The distribution and size of the Agency's portfolio provides a unique opportunity for educational institutions and employers who are trying to ensure their students and staff stay connected while staying safe in their home. Although each property has varying requirements and costs, they all require public/private partnerships. This type of work absolutely would not be possible without an Internet Service Provider who truly understands need of the community. In addition, partners such as Fresno Unified and the City of Fresno have been working with FH since the beginning of COVID to ensure efforts align and resources are shared to have the biggest impact.

Fresno Housing residents need Internet Service Providers, municipalities, and anchor institutions to work together to build infrastructure in underserved areas. There are various cities across the country that have seen success through municipal broadband initiatives that combined city infrastructure, Housing Authority assets, and Internet Service Provider's operational expertise. The result is a sustainable, community-based broadband initiative.

Other Resources

ConnectHomeUSA: https://connecthomeusa.org/

NDIA Broadband Research Database: https://www.digitalinclusion.org/broadband-research-base/

FCC Residential Internet Access Map: https://www.fcc.gov/reports-research/maps/tract-level-residential-fixed-connections-dec-2018/

U.S. Census Computer and Internet Use: https://www.ntia.doc.gov/data/digital-nation-data-explorer#sel=internetUser&disp=map